



5 PRIORITY HEALTH ISSUES FOR ACADIAN AND FRANCOPHONE COMMUNITIES



Lack of mental health resources and services in French

Shortage of French-speaking health professionals





Difficulty navigating the health care system and finding out about available resources

Haphazard, non-systemic delivery of French-language services that relies on goodwill





Lack of French or bilingual (EN/FR) communications and publications

RECOMMENDATIONS FOR SAFE & INCLUSIVE HEALTH CARE IN FRENCH

- Educate health professionals and managers on the importance of providing health care in French
- Implement a systemic approach to French-language health services
- Support Francophone and Anglophone human resources who want to use French with patients
- Recruit more bilingual health professionals (French/English)
- Increase mental health resources (services, care, documents, health professionals)
- Involve members of the Acadian and Francophone community in Nova Scotia Health committees
- Improve the communication strategy for existing resources in French
- Develop bilingual, instead of unilingual French, materials for patients, including videos or webinars

This is a summary of the recommendations. These recommendations stem from discussions with our partners and will be added to the other priorities identified by Nova Scotia Health and Réseau Santé – Nouvelle-Écosse



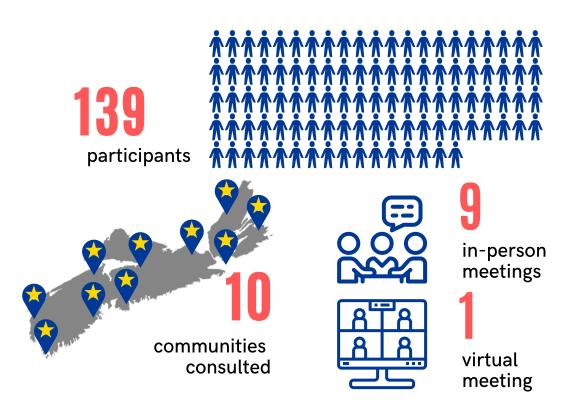
ENGAGING WITH THE ACADIAN AND FRANCOPHONE COMMUNITY AND THEIR HEALTH ISSUES



- Increased awareness among health professionals of language issues
- Champions in communities and health facilities
- SchoolsPlus, a valuable bridge between resources and families



- No systemic approach to the delivery of services/care in French
- French-language resources are not always suggested by health professionals
- French language resources are not well known by the community



Nova Scotia Health & Réseau Santé - Nouvelle-Écosse sincerely wish to thank all those who came forward and took the time to present issues around access to health care services in French in their communities and across Nova Scotia.

This rich and passionate dialogue will help us work together and with you to improve access to health care services in French and so enable us to achieve our respective missions.

Merci!

Read the report at <u>reseausantene.ca/reports/</u>

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