



Annual Report

2019-2020



> President and Executive Director's Message

As we are completing this annual report, we are in the midst of the COVID-19 pandemic. The health system has been mobilized to fight the virus, which has disrupted our lives and activities. We also spare a thought for everyone who has been affected by the virus.

Like other organizations, Réseau Santé was beginning to adapt its initiatives as the fiscal year ended. The team rallied together to continue to provide support to our partners and develop new activities for the Acadian and francophone community.

“ At this time, it is more vital than ever to ensure that access to health care services in French continues. Have our communities been provided with information in French during the crisis and have they been able to be cared for in French? Once the crisis has passed and the system is dealing with its consequences, will access to health care in French be maintained and improved? ”

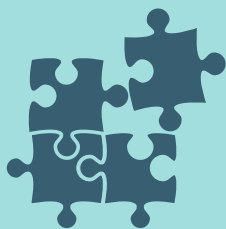
Like the health care system, Réseau Santé will also have to reflect on and continue adapting to these new circumstances. To do so, we can count on the experience and success of the past 15 years and build on the achievements of the last year: a partnership with Radio-Canada, supporting the Nova Scotia Health Authority with its continuing care project, joint initiatives with the Department of Labour and Advanced Education and with Université Sainte-Anne and Dalhousie University, a new directory of French-speaking health care professionals, etc.

We will also be able to count on the commitment of Réseau Santé's employees, the involvement of members of the board of directors and regional committees, the renewed confidence of our financial partners each year, all of our partners' support for our day-to-day work and the support of the Acadian and francophone community. Together, we are a strong team, capable of adapting and innovating to improve access to health care services in French, whatever the situation. This collaboration and solidarity will remain key to the success of our actions.

Gisèle Thibodeau
President

Pierre Roisé
Executive Director

Réseau Santé – Nouvelle-Écosse is:



a committed partner alongside other Acadian and francophone organizations



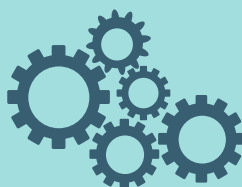
a champion for improving and providing access to health care services in French in Nova Scotia



the voice of Nova Scotia's Acadian and francophone community on health and wellness



an engaged and united team, made up of the 15 members of the board of directors, seven employees and the many volunteers who provide invaluable help



actions rooted in collaboration with five groups of partners (communities, health care professionals, political authorities, educational institutions and managers of health care establishments)



a player in the movement for health care in French in Canada, alongside the Société santé en français and the 15 other provincial and territorial networks

STAR PROJECT

A New Directory of French-speaking Health Care Professionals

The new online directory includes more than 350 health care providers that can offer services in French in Nova Scotia. With new features, more professions and a smartphone-friendly design, the directory is an invaluable tool for seeking out and promoting new bilingual health care professionals:

www.reseausantene.ca/repertoire

> COMMUNITY INITIATIVES

New:

- Directory of French-speaking Health Care Professionals
- Early childhood and health project
- Consultations on issues faced by francophone immigrants
- Meetings with partners in the Argyle area
- Mental health group launched

Ongoing:

- Communicating with our partners via the newsletter and social media
- Consultation on health issues in communities
- Support for local palliative care initiatives
- Building awareness about palliative care in communities
- Health workshops and information sessions
- Planning for cultural villages

INITIATIVES AIMED AT HEALTH CARE PROFESSIONALS

New:

- Shot videos of case studies in active offer
- Partnership with Radio-Canada
- Partnership between LAE, Université Sainte-Anne and Dalhousie to support the next generation of francophones in health care
- Survey on students' needs in health care
- A [scientific paper](#) on active offer and nurses' role by Gisèle Thibodeau published

Ongoing:

- Identifying and supporting health care professionals
- Distributing the Bonjour-Hello tools
- Revising our Health Care in French at a Glance training
- Training students in active offer
- Supporting career fairs in schools
- Promoting our interdisciplinary training on patient safety and active offer
- Activities with medical students (Franco Doc)
- Website on careers in health care
- Considering the *Cafés de Paris* concept

STAR
PROJECT

Franco-santé National Resource Organization



Dalhousie Franco Doc group 2019-2020

In September 2019, Réseau Santé became the co-resource organization for the national Franco-santé project with the Réseau santé en français de TNL. After several months of planning, Réseau Santé will help health networks across the country to implement this project. Like Franco Doc, the project seeks to identify and support francophone students enrolled in English-language health programs.

Partnership with Radio-Canada

This year, Réseau Santé collaborated with Radio-Canada (*Le Réveil N.-É. et T.-N.-L.* morning show) to highlight careers in health. The goal was to showcase these health care professionals' everyday life and pique young people's interest in these fields. Up until COVID-19, Radio-Canada was interviewing practitioners providing care in French on the first Tuesday of each month. Thanks to Drs. Kim Anderson and Sophie Godbout-Beaulieu, Renette Amirault-Laing and Karine St-Germain for talking about their experiences and highlighting careers in health.

STAR
PROJECT

NETWORKING

New:

- Approaching community health boards
- Meeting with coordinators from the Health Authority, Réseau Santé and the IWK
- Mapping out key players in health care
- Meeting of Atlantic health networks
- Supporting the Nova Scotia Health Authority in adapting the Home First philosophy to the needs of the Acadian community

Ongoing:

- Taking part in 15 provincial and local committees
- Organizing the Health Forum (75 attendees)
- Facilitating our regional committees
- Supporting our local, provincial and national partners
- Participating in consultations and round tables
- Representation at conferences, events, forums, etc.
- Supporting research projects (Université Sainte-Anne, CBU and IWK)
- Reflecting on how to integrate the linguistic variable

2019–2020

BY THE NUMBERS

Health Care Professionals



75

Bonjour-Hello kits distributed



194

students trained in active offer



22

new French-speaking health care professionals signed up for the directory



8

videos on active offer shot



4

reports and scientific papers published

Collaboration



12

committees on which the organization sits



45

partners consulted

Community Events



15

workshops and evenings organized



100+

volunteers involved

Communications



133,182 ^{+26%}

views of posts on social media



1,285 ^{+24%}

followers on social media (Facebook and Twitter)



2,885 ^{+32%}

newsletter opens

+

448

link clicks in the newsletter



12,271 ^{+9.3%}

pages viewed on the website



10

radio and TV interviews



Finances 2019-2020

